



## No Show/Late Cancellation Policy

If you must cancel your appointment, we respectfully request 24-hour notice.

A No Show, or appointments cancelled without 24-hour notice, will incur the following fees:

- Follow Up Appointments \$35.00
- Diagnostic Testing \$50.00
- Nuclear Appointments \$150.00
- Surgical Procedures \$200.00

In order to be respectful of your fellow patients, please call KSC Cardiology at (863) 508-1101 as soon as you know you will not be able to make your appointment. Please understand that appointment times are limited. Your advanced notice will allow another patient access to that appointment time.

### How to Cancel Your Appointment

If cancellation is necessary, we require that you call **(863) 508-1101** at least 24 hours in advance between the hours of 8am-5pm Monday-Friday.

If necessary, you may leave a detailed voicemail message.

**No-Show** A no-show is when a patient misses an appointment without cancelling. In either case, we will charge the patient a No-Show fee.

**Late Cancellations** A Cancellation is considered late when the appointment is cancelled less than **24 hours** before the appointed time.

- The third time a patient No shows an appointment, the patient be withdrawn from the practice via certified mail.
- In the event of a true, unavoidable emergency, we will waive the No Show fee once documentation has been provided to KSC Cardiology.